



HELLO, I'm **Cameron Dunn**, *Learning & Outreach Coordinator* based in *Olympia, WA*.
I'm a systems creator, volunteer & outreach coordinator, citizen scientist, and designer.

SKILLS

ORGANIZATION & COMMUNICATION

Zendesk trigger and automation designs and implementation • Support system data analysis and visualization • Slack-bot development • Complex Airtable and Zapier systems • processes for inter-team collaboration • Knowledge base development for institutional knowledge • Social posts for Vimeo, the Wild Bird Fund, and NPSF.

DESIGN, CREATIVE, INNOVATION

Illustrations for Dungeness River Center exhibits and WSU extension publications • Branding materials for multiple non-profits • Illustration/scripts/on-screen talent/editing for Vimeo's Video School and NPSF Courses • Creative ideation and design thinking practices • Adobe Creative Suite expertise

LEADERSHIP

Volunteer management • Internship oversight • Hiring, supervising, and managing a team of operations colleagues • Training support agents • Stained glass instructor • DAAPCamp counselor.

RECENT EXPERIENCE

2021-2023

Learning & Outreach Coordinator NATIVE PLANT SALVAGE FOUNDATION

Project management of efforts across education, fundraising, and field work, Recruiting & retaining volunteers, Wild plant salvage & nursery care, Revegetation/habitat restoration, Green-stormwater retrofit projects including raingarden installation and interpretive signage, Reworking internal documentation, Managing and scheduling social media, Co-authoring and creating educational content, videos, and illustration for NPSF and WSU Extension publications, Trial and launch of new comms systems (e.g. Slack, Wiki) and initiating a training system for new volunteers, Creation and migration of Squarespace and Wordpress sites, and identifying inefficiencies, working to replace these processes with custom solutions.

2020-2021

Support Systems Architect VIMEO • NYC, NY

Own all support infrastructure for 2000+ employee company; identifying and investigating pain points in support processes and user flows, designing streamlined iterations that advance support and business goals; deep cross-functional work to collect qualitative feedback to support

2018-2020

Head of Community Operations VIMEO • NYC, NY

Managing and setting vision for operations of Support team (CRM, custom engineering, documentation, quality control, training), creating and maintaining the Support team's CRM, designing systems to prioritize cases and agent efficiency, overseeing user advocacy information, contributing operations/content to Vimeo Video School, interfacing with third-party partners, and overseeing the scheduling of a distributed, international support team.

Previously: Sr. Manager, Community Operations (2015-2018), Content + Community Manager (2014), Coordinator (2013-14), and Apprentice (2012-13)

Get in touch.

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VOLUNTEERING & ACTIVITIES

Sep. 2019-Jan 2021

Community Science Fellowship THRIVING EARTH EXCHANGE

Selected to facilitate two community science projects with a community in need of help from a scientist. Fellows help create and manage the project scope, recruit scientists and a project team, act as an ombudsman, and share the team's impact on social media and directly with the community.

2017, 2019, 2022, 2023

CITIZEN SCIENCE ASSOCIATION CONFERENCE

Attended 4 C*Sci conferences to learn more about community science and how I, as someone outside academics & science, could be best involved professionally.

Spring 2015-Fall 2017

Volunteer Wildlife Rehabilitator WILD BIRD FUND

~6 hours/week in (mostly) avian triage at NYC's Wild Bird Fund, determining appropriate initial medication, administering lead tests and subcutaneous fluids, creating splints/slings.

PROFESSIONAL REFERENCES

ERICA GUTTMAN

SR EXTENSION COORDINATOR &
EDUCATOR - WSU & NPSF
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PERSONAL REFERENCES

DR. DANIEL VIRGA

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REGENERON PHARMACEUTICALS, INC.
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EDUCATION

INTERIOR DESIGN

BACHELOR of SCIENCE
University of Cincinnati
School of DAAP
2006-2012

Pursuing:

GIS CERTIFICATE

The Evergreen State College

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